

## Manju Ahuja Short Biography

Manju Ahuja is an Associate Professor and Chair of the CIS Department at the College of Business, University of Louisville, Kentucky. She has previously held faculty positions at the Kelley School of Business, Indiana University, Florida State University, and Pennsylvania State University. Her publications have appeared in journals such as *MIS Quarterly*, *Management Science*, *Information Systems Research*, *Organization Science*, *Communications of the ACM*, *Journal of Management*, *European Journal of Information Systems*, *Small Group Research*, *Decision Support Systems*, *Database for Advances in Information Systems*, and the *Journal of Computer-Mediated Communications*. A recent study (Gallivan and Benbunan-Fich, 2006) ranked her among the top 100 (normal count rank 11<sup>th</sup> and adjusted count rank 74<sup>th</sup>) IS researcher worldwide for the period 1999-2003.

She is an Associate Editor at *Information Systems Research* and a guest Associate Editor at *Management Science*. Manju is Program Chair-Elect (2009) of the *Academy of Management's* OCIS division and Placement Chair for the International Conference on Information Systems Conference (ICIS) and Americas Conference on Information Systems (AMCIS) for 2010. She also serves on the review board of the *Journal of Association of Information Systems*. She has served as a guest Co-editor for *Information, Technology, and People* (2005-06) and *Database for Advances in Information Systems* (2004).

She is actively involved in research on issues related to virtual communities, virtual teams, and management of human resources in IT professions. She and her colleagues recently received a \$713,000 research grant from National Science Foundation to examine IT workforce issues. Her research has been cited by publications such as *Wall Street Journal*, *Strategy+Business*, and *Computerworld*.

# Manju K. Ahuja

March 2009

## Office

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University of Louisville  
Louisville, KY 40292  
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## Home

1740 Kensington Place Lane  
Louisville, KY 40205  
Telephone: (502) 749-7496  
Mobile: (812) 322-3454

## EDUCATION

Ph.D. University of Pittsburgh, Management Information Systems, 1996.  
M.B.A. Pace University, New York, Management Information Systems and  
Marketing Management, 1984.  
B.S. Indore University, India, 1980.

## EXTERNAL GRANTS

**National Science Foundation:** Amount: \$713,187 Co-PI (with Jean Robinson, Chris Ogan, and Susan Herring), Title: Toward Gender Equitable Outcomes in IT Higher Education: Beyond Computer Science, 2003-2007.

## JOURNAL PUBLICATIONS

Arsal, R. J. Thatcher, T. Zagenczyk, D.H. Mcknight, M. Ahuja (forthcoming) "Organizational Factors and Information Technology Use: An Interactional Model of Individual Perceptions of IT", *Journal of Organizational and End-User Computing*.

Robert, L., A. R. Dennis, A., and M. Ahuja (2008), "Social Capital and Knowledge Integration in Digitally Enabled Teams", *Information Systems Research*, 19, 3, pp. 314-334.

Srite, M., J. Galvin, M. Ahuja, and E. Karahanna (2007), "Effects Of Individuals' Psychological States on Their Satisfaction with the GSS Process", *Information and Management*, 44, 6, pp. 535-546.

Goh, D., C. Ogan, M. Ahuja, S. C. Herring, & J. Robinson (2007), "Being the Same Isn't Enough: Impact of Male and Female Mentors on Computer Self-Efficacy of College Students in IT-Related Fields", *Journal of Educational Computing Research*, 37, 1, pp. 19-40.

Ahuja, M. K., C. Chudoba, C. Kacmar, D. H. McKnight, and J. George (2007), "IT Road Warriors: Balancing Work-Family Conflict, Job Autonomy, and Work Overload to Mitigate Turnover Intentions", *MIS Quarterly*, 30, 1, pp. 1-17.

Saunders, C. and M. Ahuja (2006), "All Distributed Teams the Same? Differentiating Between Temporary and Ongoing Distributed Teams", *Small Group Research*, 37, 6, pp. 661-700.

Ahuja, M. and J. Thatcher (2005), "Moving beyond Intentions and toward the Theory of Trying: Effects of Work Environment and Gender on Post-Adoption Information Technology Use", *MIS Quarterly*, 29, 3, pp. 427-459.

Ahuja, M., F. Bélanger, and M. B. Watson-Manheim (2004), "Introduction to Special Section on Contemporary Virtual Environments", *The Data Base for Advances in Information Systems*, 35, 1, pp. 37-39 (invited).

Ahuja, M., D. Galletta, and K. Carley (2003), "Individual Centrality and Performance in Virtual R&D Groups: An Empirical Examination", *Management Science*, 49, 1, pp. 21-38.

Ahuja, M., B. Gupta, and P. Raman (2003), "An Empirical Investigation of Online Consumer Purchasing Behavior", *Communications of the ACM*, 46, 12, pp. 145-151.

Ahuja, M. and J. Galvin (2003), "Socialization in Virtual Groups", *Journal of Management*, 29, 2, pp. 161-185.

Ahuja, M., (2002), "Women in the Information Technology Profession: a Literature Review, Synthesis and Research Agenda", *European Journal of Information Systems*, 11, 1, pp. 20-34.

Karahanna, E., M. Ahuja, M. Srite, and J. Galvin (2002), "Individual Differences and Relative Advantage: The Case of GSS", *Decision Support Systems*, 32, 4, pp. 327-341.

George, J., K. Duffy, and M. Ahuja (2000), "Countering the Anchoring and Adjustment Bias with Decision Support Systems", *Decision Support Systems*, 29, pp. 195-206.

Ahuja, M. and K. Carley (1999), "Network Structure in Virtual Organizations", *Organization Science*, 10, 6, pp. 741-747. Also appeared in the *Journal of Computer-Mediated Communication*, 3, 4, 1998.

Galletta, D., M. Ahuja, A. Hartman, T. Teo, and A. G. Peace (1995), "Social Influence and End-User Training", *Communications of the ACM*, 38, 7, pp. 70-79.

## SUBMITTED PAPERS

Bock, G.W., M. Ahuja, and Y.L. Xian, "Strength of Emotional Ties: Creating Informational Resources and Member Retention as Virtual Communities Grow in Size", under revision for *Journal of Management Information Systems*.

Sarker, S., M. Ahuja, S. Kirkeby, S. Sarker, "Revisiting the Role of Trust and Communication in Distributed Teams: A Test of Three Competing Models using the Social Networks Perspective", under revision for *Journal of Management Information Systems*.

Gallivan, M. and M. Ahuja, "Emergence of Co-authorship Networks in IS Research", submitted to *Journal of AIS*.

Kuhn J. R., M. Ahuja, and J. M. Mueller, IT Control Weakness and Company Financial Health, under revision for *Communications of the CACM*.

### WORKING PAPERS

Robert, L. and M. Ahuja, "Multiple Identifications in Remote Boundary Spanning Virtual Team Members", to be submitted to *Organization Science*.

Ahuja, M. and V. Bartelt, "Work-life Balance in IT Professions: The Effects of Promotional Mentoring, Interest, and Self-Efficacy", to be submitted to *European Journal of Information Systems*.

Galvin, J., D.H. McKnight, and M. Ahuja, "Building Trust and Cooperation in Virtual Systems Development Teams: Dispositional and Institutional Trust Foundations", to be submitted to *Journal of Management Information Systems*.

Balaji, S., M. Ahuja, C. Ranganathan, "Offshore outsourced projects: integrating social exchange and control theoretic perspectives" (final draft, target to be determined).

Ahuja, M., "Knowledge Sharing and Coordination in Software Development Communities of Practice: A Social Network Perspective", to be submitted to *IEEE Transactions of Professional Communication* (final edits).

Balaji, S. and M. Ahuja, "Control Mechanisms in Offshore Outsourced Projects", target journal *EJIS* (second draft).

Agarwal, R. and M. Ahuja, "Network Characteristics, Media Choices, and Performance of Virtual Software Development Teams", to be submitted to *Organizational Behavior and Human Decision Processes* (second draft).

Ahuja, M. and V. Choudhury, "Knowledge Integration and the Structural Evolution of a Virtual Group: An Empirical Examination", to be submitted to *The Data Base for Advances in Information Systems* (second draft).

Galvin, J., M. Ahuja, and R. Agarwal, "Dispositional and Situational Influences on Cooperation in Virtual Teams: The Mediating Role of Trust", target journal *Organization Science* (second draft).

Thatcher, J., D. H. McKnight, and M. Ahuja, "The Work Environment and Technology Acceptance: The Influence of Affective Commitment, Autonomy and Trust", to be submitted to *European Journal of Information Systems* (second draft).

## BOOK CHAPTERS

Ahuja, M., C. Ogan, S. Herring, and J. Robinson (2006), "Gender and Career Choice Determinants in Information Systems Professionals: A Comparison with Computer Science", *Human Resource Management of IT Professionals*, Eds. F. Niederman and T.A. Ferratt, Information Age Publishing, Greenwich, CT (refereed).

Robert, L. and M. Ahuja (2006), "When You Rarely See Your Colleagues: Salient Identity Model (SIM) for Boundary Spanning Virtual Teams", *Human Resource Management of IT Professionals*, Eds. F. Niederman and T.A. Ferratt, Information Age Publishing, Greenwich, CT (refereed).

Herring, S., C. Ogan, M. Ahuja, and J. Robinson (2006), "Gender and the culture of computing in applied IT education", *Encyclopedia of Gender and Information Technology*, Ed. E. Trauth, Information Science Publishing, Hershey, PA (refereed).

Ogan, C., J. Robinson, M. Ahuja, and S. Herring (2006), "The More Things Change, the More they Remain the Same: Gender Differences in Attitudes and Experiences Related to Computing Among Students in Computer Science and Applied Information Technology Programs at five U.S. Research Universities", *Women and Information Technology: Research on the Reasons for Under-representation*, Eds. W. Aspray and J. M. Cohoon, MIT Press, Cambridge, MA (refereed).

Galvin, J. and Ahuja, M., (2001), "Am I Doing What is Expected?: An Analysis of New Member Socialization in Virtual Organizations", *Our Virtual World: The Transformation of Work, Play and Life via Technology*, Eds. L. Chidambaram and I. Zigurs, Idea Group Publishing (refereed).

Ahuja, M. (1999), "Knowledge Sharing in Virtual Organizations", in *The Socio-Technical Revival*, Eds. E. Coakes, R. Lloyd-Jones, and D. Willis eds., Springer-Verlag, New York (refereed).

## PAPERS IN CONFERENCE PROCEEDINGS (All Refereed)

**International Symposium on Information Systems** (2007), "The Moderating Effect of Controls in Managing Boundaries in Software Development Outsourcing", (Hyderabad, India).

**NSF Conference on Information Technology Work-Force** (2007), "The Duality of the Work-life and Personal-life Strain: Which Came First"?, (Bloomington, IN)

Balaji, S., M. Ahuja, C. Ranganathan (2006), "Offshore outsourced projects: integrating social exchange and control theoretic perspectives", *Proceedings of the 39<sup>th</sup> Hawaii International Conference on System Sciences (HICSS)*, (Kauai, Hawaii). Nominated for **Best paper award**.

Ahuja, M., J. Robinson, S. Herring, C. Ogan (2004), "Exploring Antecedents of Gender Equitable Outcomes in IT Higher Education", *Proceedings of the ACM Special Interest Group on Computer Personnel Research (SIGCPR)*, (Tucson, AZ).

Ahuja, M., K. Chudoba, J. George, C. Kacmar, D. H. McKnight (2002), "Overworked and Isolated? Predicting the Effect of Work-family Conflict, Autonomy, and Workload on Organizational Commitment and Turnover of Virtual Workers", *Proceedings of the 35<sup>th</sup> Hawaii International Conference on System Sciences (HICSS)*, (Hilo, Hawaii).

Ahuja, M. and F. Rodhain (2000), "The Effects of Work-family Conflict on IT Workers' Careers: A Gender-based Analysis", *Proceedings of the International Resource Management Association Conference (IRMA)*, (Alaska, USA).

Ahuja, M. and F. Rodhain (2000), "The Effects of Mentoring and Work-family Conflict on IT Workers' Careers", *Proceedings of the Association of Information Conference (AIS)*, (Long Beach, CA).

Ahuja, M. (1999), "Information Exchange in Virtual Organizations: The Effects of Task, Role, Status and Structure", *Proceedings of the International Conference of the Decision Sciences Institute (DSI)*, (Athens, Greece).

Karahanna, E., M. Ahuja, J. Galvin, M. Srite (1999), "Individual Differences and Relative Advantage: The Case of GSS", *Proceedings of the International Conference of the Decision Sciences Institute (DSI)*, (Athens, Greece).

Galvin, J., M. Srite, M. Ahuja, E. Karahanna (1999), "Individual's Satisfaction with Computer Aided Group Meetings: An Empirical Study", *Proceedings of the Association of Information Conference (AIS)*, (Milwaukee, WI).

Ahuja, M. and V. Choudhury (1999), "Evolution of Structure in a Virtual Group: An Empirical Examination", *Proceedings of the Association of Information Conference (AIS)*, (Milwaukee).

Ahuja (1998), "Network Structure in Virtual Organizations", *Proceedings of the Sunbelt XVIII and Fifth European International Social Networks Conference (SUNBELT)*, (Sitges, Spain).

Agarwal, R., M. Ahuja, M. Gans, and P. Carter (1998), "Early and Late Adopters of IT Innovations: Extensions to Innovation Diffusion Theory", *Proceedings of the Diffusion Interest Group in Information Technology Conference (DIGIT)*, (Helsinki, Denmark).

Donald, D., M. Ahuja, and L. Scott (1997), "Constraints in Design Engineering: a Report of Research in Progress", *Proceedings of the 8<sup>th</sup> Australasian Conference on Information Systems (ACIS)*, (Adelaide, Australia).

Ahuja, M., K. Carley, and D. Galletta (1997), "Individual Centrality and Performance in Virtual Groups", *Proceedings of the ACM Special Interest Group on Personnel Research (SIGCPR)*, (San Francisco, CA), p. 160.

Ahuja, M. and Carley K. (1995), "Distributed Design Groups: A Case Study", *Proceedings of the Inaugural Americas Conference on Information Systems (AIS)*, (Pittsburgh, PA).

Ahuja, M. (1995), "Information Technology and the Gender Factor", *Proceedings of the ACM Special Interest Group on Personnel Research (SIGCPR)*, Nashville, TN.

Ahuja, M. and D. Galletta (1995), "A Preliminary Study of the Bases of Social Power in an MIS Context", *Proceedings of the ACM Special Interest Group on Personnel Research (SIGCPR)*, Nashville, TN.

Galletta, D., M. Ahuja, A. Hartman, A. G. Peace, and T. Teo (1994), "An Empirical Study of Peer Influence on User Attitudes, Behavior, and Performance", *Proceedings of the International Conference on Information Systems (ICIS)*, Vancouver, Canada.

## CONFERENCE PRESENTATIONS

**Big Ten Information Systems Research Symposium** (2005), School of Business Administration, University of Wisconsin-Milwaukee, "Managing Virtuality: Virtual Communities, Teams, and Workers", (Milwaukee, WI).

**Fifth Fall Conference on Managing Information Technologies** at Oakland University, Rochester, Michigan (2002). Paper presented: "Organizational Commitment and Turnover of Virtual Workers: Examining the Effects of Work-family Conflict, Autonomy, and Workload", (Rochester, MI).

Ahuja, M., L. Robert, K. Chudoba, D. H. McKnight (2003), "Identity Formation among Virtual Workers", *Academy of Management Conference*, (Seattle, WA).

**Virtual Teams Research Teleconference** (2002), "Identity in Virtual Teams", ([www.virtualteamsresearch.org](http://www.virtualteamsresearch.org)).

Saunders, C. and M. Ahuja (2000), "Virtual Teams: A Framework", *Academy of Management Conference*, (Toronto, Canada).

Galvin, J., D.H. McKnight, and M. Ahuja (2000), "Does Experience Counteract the Effects of Dispositions to Trust and Distrust on Cooperation in Project Teams", *Academy of Management Conference*, (Toronto, Canada).

Thatcher, J. and M. Ahuja (2000), "Intention to Explore Information Technology: An Examination of the Effects of Task Environment and Differences across Genders", *Academy of Management Conference*, (Toronto, Canada).

## PANEL PRESENTATIONS

*Member*, ISR Editorial Panel, *DIGIT*, Paris, France, December 2008.

*Member*, "Workforce Diversity in the IT Profession: Recognizing and Resolving the Shortage of Women and Minority Employees" (panel presentation with M. Gallivan, M. Adya, and P. Hoonakker), *ACM Special Interest Group on Management Information Systems and Computer Personnel Research (SIGMIS/CPR)*, Ponomo, CA, May 2006.

*Member*, "Identity Formation in Virtual Teams", (panel presentation with B. Crisp, J. Matthews, D. Robey, and G. Schwarz, and A. Shulman), *Academy of Management Conference*, Denver, August 2002.

*Chair*, "Overworked and Isolated? Effects of Situational and Organizational Factors on Turnover of Virtual Workers", (panel presentation with K. Chudoba, S. Jarvenppa, and A. Witt), *Academy of Management Conference*, Washington D. C., August 2001.

*Chair*, "Investigating Virtual Groups through Social Network Analysis", (panel presentation with R. Rice, and A. Kambil), *International Conference on Information Systems*, Atlanta, December 1997.

## INVITED PRESENTATIONS

**NATO conference on Improvised Online Communications Networks, (Sponsor: Central Investigative Agency, Host: MITRE Corporation) (2007), "Network Structure of Online Communities".**

**Rob Kling Center for Social Informations, Indiana University, (2006) "Knowledge Integration in Offshore Outsourced projects".**

**Michigan State University, (2006) "Offshore Outsourced Projects: Integrating Social Exchange and Control Theoretic Perspectives".**

**Ohio State University, Center for Information Technology Management (2004) "Managing Virtuality: Communities, Teams, and Individuals". Streaming video available at <http://fisher.osu.edu/citm/projects/projects.html>.**

**Central Florida University, Information Systems Department, Ph.D. seminar (2003), "Virtual Communities, Teams, and Work".**

**Ohio State University, Information Systems Department (2003), "Factors Influencing Organizational Commitment and Turnover of Virtual Workers".**

**National University of Singapore**, School of Computing (2002), "Overworked and Isolated? Predicting the Effect of Work-family Conflict, Autonomy, and Workload on Organizational Commitment and Turnover of Virtual Workers".

**Indiana University**, School of Library and Information Science (2002), "Intention to Explore Information Technology: An examination of the Effects of Task Environment and Differences across Genders".

**University of Pittsburgh**, Information Systems Department (2001), "Effect of Work-family Conflict, Autonomy, and Workload on Organizational Commitment and Turnover of Virtual Workers".

**New York University**, Information Systems Department (1995), "The Effects of Tasks, Role, and Information Type on Group Structure and Communication Patterns of Distributed Groups: A Longitudinal Study".

#### INTERNAL GRANTS

2006	Summer Research Grant (Productivity-based), \$14,000.
2005	Summer Research Grant (Productivity-based), \$13,000.
2005	Grant-in-Aid of Research, Indiana University (competitive), \$2,437.
2004	Ford Motor Company Course Preparation grant for S400, Indiana University, \$1,500.
2001	Ford Motor Company Course Preparation grant for S510, Indiana University, \$4,000.
2000	Distance Learning Course Preparation grant (competitive), Florida State University, \$8,000.
1999	Distance Learning Course Preparation grant (competitive), Florida State University, \$8,000.
1998	Summer Research College Grant (competitive), Florida State University, \$10,000.
1997	First Year Faculty Summer Research University Grant (competitive), Florida State University, \$9,000.

#### PROFESSIONAL SERVICE ACTIVITIES

**Program Chair Elect**, *OCIS* Division of the *Academy of Management* (elected for the Program Chair and subsequent leadership positions for the period 2008-2013)

**Placement Chair**, International Conference on Information Systems Conference (**ICIS**), Americas Conference on Information Systems (**AMCIS**), (2010)

**Associate Editor**, *Information Systems Research* (2006-08)

**Guest Associate Editor**, *Management Science* (2006)

**Guest Co-Editor**, Special Issue on Virtual Work Environments, *Information, Technology, and People* (2005-06)

**Guest Co-Editor**, Special Section on Virtual Work Environments, *Database for Advances in Information Systems*, (Winter 2004)

**Editorial Board Member**, *Journal of the Association of Information Systems*, Special Issue of in Honor of the Scholarship of Gerry DeSanctis (2006-07)

**Editorial Board Member**, *Decision Sciences* (2005-06)

**Representative-at-large**, Executive Council, Organization Communication and Information Systems (OCIS) division, Academy of Management (elected for the period 2003-06)

**Chair**, Mini-track on Virtual Work Environments, HICSS (2002-07)

**Associate Editor**, International Conference on Information Systems (2000-03, 2006, 2008)

**Associate Editor**, Organization Communication and Information Systems (OCIS) division, Academy of Management (2007-08)

**Program Committee**, The International Federation for Information Processing (IFIP) 8.2 Working Group on Information Systems in Organizations, Working Conference on Virtuality and Virtualization (2007).

**Program Committee**, Information Resource Management Association (1999, 2000, 2001, 2002-03)

**Program Committee**, INFORMS Conference on Information Systems & Technology (2002, 2003)

**Program Committee**, ACM's Special Interest Group Computer Personnel Research (1997)

**Proceedings Co-Editor**, the Inaugural *Americas Conference on Information Systems* (1995).

**Publicity Chair**, ACM's SIGCPR Conference (2005)

**Member**, INFORMS, Academy of Management, Association of Information Systems, Association of Computing Machinery, ACM's SIGCPR

#### **Ad-hoc Reviewer**

##### ***Journals***

Information Systems Research (ISR); Management Science; MIS Quarterly (MISQ); Organization Science; Academy of Management Journal; Communications of the ACM; Journal of AIS; Information and Management; European Journal of Information Systems; Journal of IEEE Transactions on Engineering Management; Journal of Computer Mediated Communication; Information, Technology, and People

### *Conferences*

International Conference on Information Systems Conference (ICIS), Americas Conference on Information Systems (AMCIS), Academy of Management Conference (AoM), ACM's Special Interest Group on MIS and Computer Personnel Research (SIGCPR) conferences

### *Other*

National Science Foundation

## ACADEMIC EXPERIENCE

- 2007- Associate Professor and Chair, Computer Information Systems, College of Business, University of Louisville, Louisville, KY.
- 2001-2007 Assistant Professor, Information Systems, Kelley School of Business, Indiana University, Bloomington, IN.
- Summer 2002 Visiting Scientist, School of Computing, National University of Singapore.
- Fall 2005 Visiting Faculty, Indian School of Business, Hyderabad, India.
- 1996-2001 Assistant Professor, Information and Management Sciences, College of Business, Florida State University, Tallahassee, FL.
- 1995-1996 Assistant Professor of MIS (visiting), Smeal College of Business Administration, Pennsylvania State University, State College, PA.
- 1993-1994 Adjunct Instructor, Katz Graduate School of Business, University of Pittsburgh, PA.
- 1990-1993 Graduate Research Assistant, Katz Graduate School of Business, University of Pittsburgh, PA.
- Spring 1990 Lecturer (Management Information Systems), Northern Territory University, Australia.
- 1987-1989 Adjunct Professor, Raritan Valley Community College, NJ.

## RELEVANT WORK EXPERIENCE

- 1985-1990 **Systems Analyst**, Raritan Valley Community College, Somerville, NJ.  
Designed, implemented and maintained-line mainframe systems using CICS; designed and maintained databases for on-line applications; led several design teams for mainframe and micro-based systems; solely responsible for planning, writing, implementing a large-scale menu-driven community education system that included capabilities for registration, billing, and scheduling courses; provided technical support to end-users; participated in long and short-range information systems planning.
- 1984 **Consultant**, Earthhouse Inc., Franklin, NJ.  
Recommended, designed and implemented micro-based financial system; trained users.

1983-1984    **Systems Analyst III (Intern)**, Parks and Recreation Department, New York, NY.  
Participated in planning specifications for a CAD-CAM system for the New York State Parks and Recreation Department; evaluated vendors; wrote request-for-proposals.

## COURSES TAUGHT

### Undergraduate

Integration of Systems and the Business  
Electronic Commerce Strategic Analysis  
Business Telecommunications  
Systems Design and Development  
Data Management  
Introduction to MIS

### Graduate

Doctoral Seminar in IS Research  
E-business  
MSIS Capstone Project  
Technology Management  
Special Topics in IS  
Decision Support Systems  
Database Management Systems  
Network Management

## DOCTORAL DISSERTATION COMMITTEES

### *Co-Chair*

John Galvin, Florida State University (Co-Chair, completed Spring 2000)

### *Member*

Cheryl

B. Sankara, Indiana University (current)

Lionel Robert, Indiana University (completed Summer 2006)

Michael Williams, Indiana University (completed Fall 2004)

Pei-ru Wang, Education Department, Florida State University (completed Spring 2001)

'Jon (Sean) Jaspersen, Florida State University (completed Spring 1999)

Jeffery Landrey, Florida State University (completed Spring 1999)

### *External Examiner*

External Thesis Examiner, Lee Chau Chin, Grace Department of Management, National University of Singapore

## DEPARTMENTAL, SCHOOL, AND UNIVERSITY SERVICE ACTIVITIES

## **Indiana University**

### ***Information Systems Department***

Member, Ph.D. Committee (2003-04, 2004-05, 2005-06)

Member, Curricula Committee (2004-05)

Member, Graduate Curriculum Committee (2002-03)

Coordinator, MIS Research Workshop (2003-04)

Presenter, Introductory sessions about the Computer Information Systems (CIS) major and the Business Information Systems (BIS) co-major to the freshmen class, X220 (2002-03, 2003-04, 2004-05, 2005-06)

Supervisor, Directed MSIS Independent Study (Charles Frayer, completed Spring 2001-02)

### ***Kelley School of Business***

Member, Undergraduate Policy Committee (2004-05)

Chair, Mitte Scholarship Committee (2004-05)

Member, Kelley Scholars and Honors Program Committee (2002-03, 2003-04, 2004-05, 2005-06)

Examination Chair for dissertation proposal of Tobias Schenherr, Operations and Decision Technologies Department

Faculty advisor, The MBA E-business Club (2001-02, 2002-03, 2003-04)

Mentor, Kelley Scholars Program (2002-03, 2003-04, 2004-05, 2005-06)

### ***Indiana University***

Consulting member, Steering Committee for a feasibility study for the Institute for the Study of Women in Higher Education conducted by Sharon Brehm, Senior Advisor to University President Adam Herbert (2004-05)

## **Florida State University**

### ***University***

Advisor, Renaissance club

***College***

Member, COEFRS (College Research Grant Competition) committee (1998-99)  
Member, TIP (Teaching Incentive Program) committee (1998-99)  
Member, Scholarship committee (1999-2000, 2000-01)  
Member, Appeals committee (1999-2000, 2000-01)  
Member, Sesquicentennial anniversary celebration committee (2000-01)

***Department***

Chair, Curriculum design committee (1998-99)  
Undergraduate Advisor (1998-99)  
Member, Promotion and tenure committee (Elected) (1996-97, 1997-98, 1998-99, 2000-01)  
Advisor, MIS Association (1999-2000, 2000-01)

***Course coordinator***

ISM4212 (Database) (1996-2001)  
ISM 4113 (Telecommunications) (1998-2001)

***Independent studies***

Supervisor, six directed independent studies

**Community and Public Service**

Indiana University Children's Choir

Board Member, Indiana University Children's Choir (2005-06)  
Parent volunteer at the Waycross camp (2004-05)  
Parent volunteer at the Bradford Woods (2001-02)

One of the organizers of annual INDIC charity dinner, a fund raising event that supports education of under-privileged girls in India (2001-02, 2002-03, 2003-04, 2004-05, 2005-06)

Volunteered at Salvation Army distributing toys to families during the holidays (2002)

**HONORS AND SCHOLARSHIPS RECEIVED**

2006            Ranked top 11th IS researchers for the period 1999-2003 in a recent study (Gallivan and Benbunan-Fich, 2006)  
2006            Best Paper Nomination at HICSS 2006

- 1993            Doctoral Consortium representative of University of Pittsburgh to the  
1993 *International Conference on Information Systems Conference (ICIS)*
- 1993-1994      International Business Center (University of Pittsburgh) grant for  
dissertation support
- 1990-1994      Research Assistantship with full tuition at University of Pittsburgh
- 1982-1984      Research Assistantship with full tuition, Pace University
- 1980            Third rank (out of 350 students) in the graduating class of 1980 at Indore  
University, India